

# Frameless Tub Screen Warranty Information



Thank you for purchasing a Frameless Bathtub Screen from Troy Systems; you're getting a high-performing, long-lasting product expertly constructed of the best materials available, and we're proud to back that up with a manufacturer's warranty you can rely on. We offer a comprehensive, straightforward warranty on all Troy Systems' Frameless Tub Screens.

Your new Troy Systems glass bathtub screen is under a comprehensive warranty for a period of one year from date of purchase. Troy Systems will provide all material necessary to fix/replace faulty glass or hardware for one year from the date of purchase.

Here are our terms and conditions:

- Our warranty is offered only to the original purchaser; that is, the warranty may not be assigned or transferred to someone else, and it terminates upon sale of the home/building in which the product has been installed. We do require proof of ownership.
- This warranty is limited by the cost of the purchased product and Troy systems or its affiliates will not assume any responsibility beyond the cost of original merchandise.
- Troy Systems is not liable for glass breakage, damage or failure due to misuse, or to acts of nature including fire, flood or earthquake.
- The warranty does not cover damage caused through faulty design of your residence or business, careless handling, alteration, misuse, misapplication, or improper installation.
- Use of harsh, abnormal or abrasive chemical cleaning products will void the warranty; please follow the guidelines provided for the proper maintenance of your product.

Discoloration or stains due to improper water chemistry, hard, and non-filtered well-water are not covered under the warranty.

## Safety Measures

Glass is fragile and can break. If broken, glass may break into dangerous, sharp shards. Please protect yourself at all times. Use gloves, eyewear, and hard hats where necessary. Please be wary of your surroundings at all times and use a helper when handling heavy glass.

